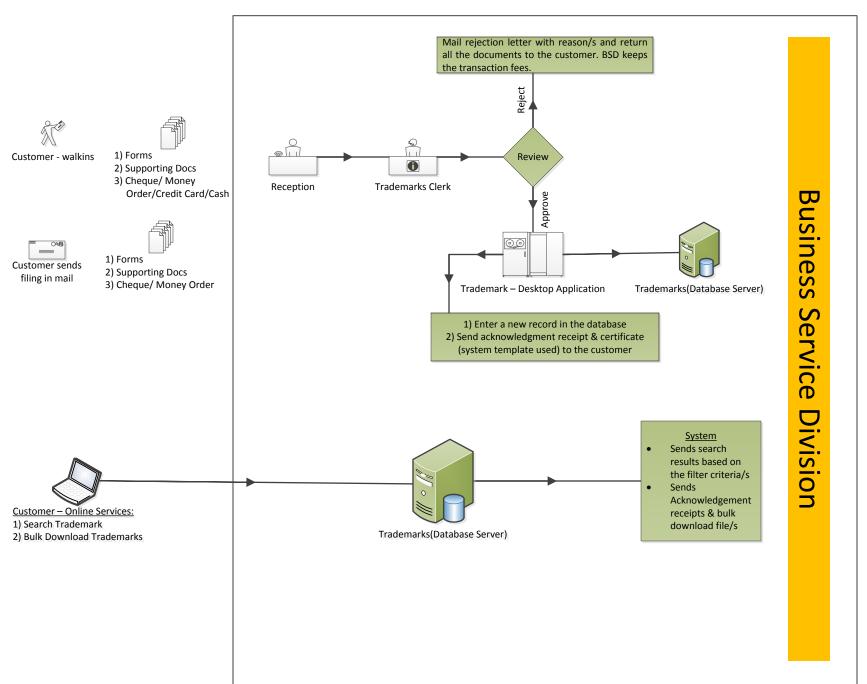


Note – In future, we should be able to switch on or off choice for online versus paper or both

Trademark - Current Workflow

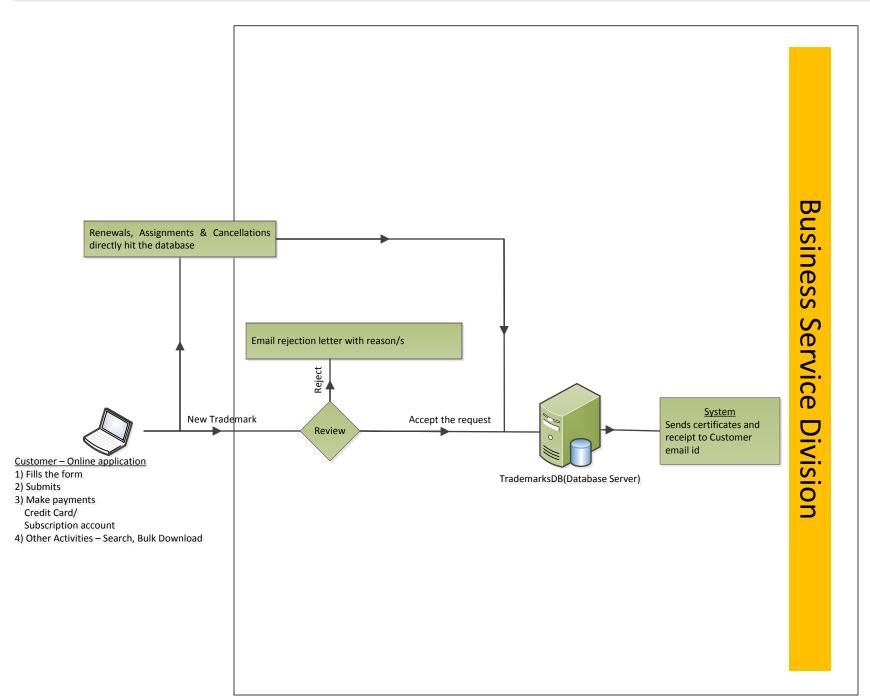




1) Print acknowledgment/s

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- 2) Print receipts
- 3) Print/Save bulk downloads

Trademark – Future Workflow

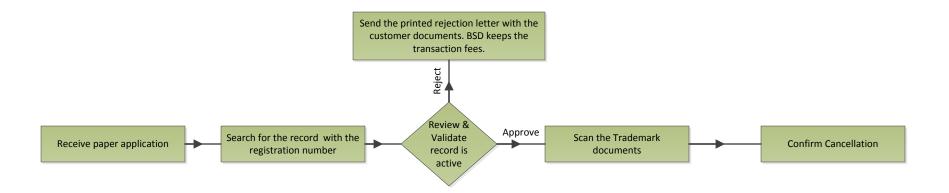




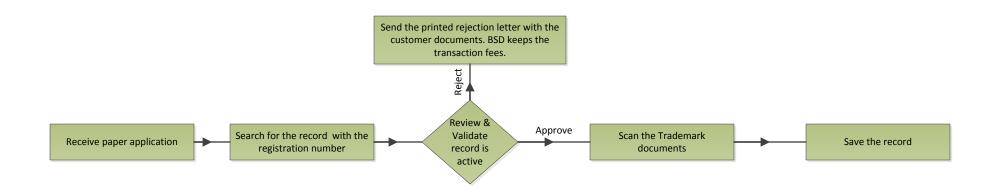
Current Trademark Paper (Desktop Application) – Activity Flow Diagram Use Case - New Send the printed rejection letter with the customer documents. BSD keeps the transaction fees. Reject Approve Receive paper Data entry from the Print certificates Scan the Trademark Review **Record Payment** Close Payment application paper application sent documents & receipts Use Case - Renewals Send the printed rejection letter with the customer documents. BSD keeps the transaction fees. Print certificates Close Payment Reject & receipts Review & Submit & System Approve Receive paper Search for the record with Validate Data entry from the Scan the Trademark updates expiry date to **Record Payment** the registration number paper application sent application record is documents add 5 years active Use Case - Assignment Send the printed rejection letter with the customer documents. BSD keeps the transaction fees. Reject Review & Enter assignment data Approve Search for the record with Validate Scan the Trademark Print certificates Receive paper **Record Payment** from the paper Close Payment application the registration number record is documents & receipts application sent active

Current Trademark Paper (Desktop Application) – Activity Flow Diagram

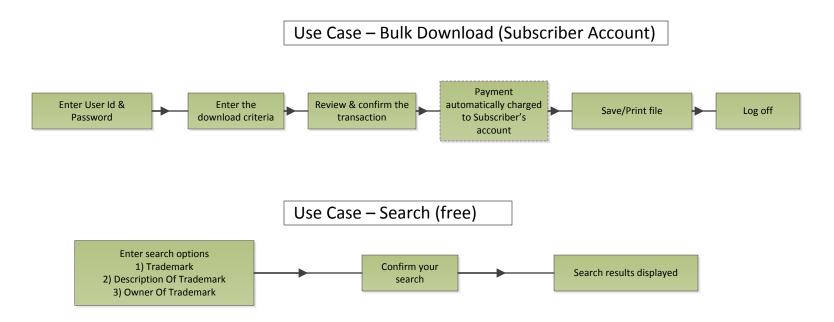
Use Case – Cancellation (No fees)



Use Case – Miscellaneous



Current Trademark Online – Activity Flow Diagram



Note – In future, search criteria should also include Trademark number.

Current Trademark Payment Options

